

COULD IT BE A SCAM?

#scamaware

**STOP.
REPORT.
TALK.**

Citizens Advice consumer service **03454 04 05 06**

Action Fraud **0300 123 2040** www.actionfraud.police.uk

You can be scammed in different ways – online, by phone, by post or in person. It's easier to spot a scam if you know what to look for.

Be careful if:

- something has come out of the blue or from someone you don't know
- it sounds out of the ordinary – like you've won the lottery
- you're asked to pay for something in advance – especially by bank transfer or gift vouchers
- you're asked for personal information, like your bank details
- you're being urged to respond quickly so you don't get time to think about it or talk to family and friends
- you're asked to phone an expensive number

If you think someone might be trying to scam you, make sure you take the time to get advice. You can contact the Citizens Advice consumer service for help with what to do next. It's also important to report scams or suspected scams to Action Fraud.

Scams can affect anyone. Help stop them in your community by talking to your friends and family about scams, and what they can do to protect themselves against them.